


ServiceNow

Solutions Overview


"Modernization of business processes across departments is critical to fast-paced growth. Automating service delivery and eliminating non-scalable workflows will help boost productivity, efficiency and service experience. "

Are your outdated organizational processes limiting you?

To thrive & evolve in a dynamic business environment, organizations are required to meet the ever-increasing expectations for speed and visibility among the customers, employees, and partners while dealing with difficult legacy processes and tools. Outdated organizational processes cannot support world-class success strategies, no matter how competent your resources may be.



ServiceNow is one of the leading and fastest growing IT Service Automation suites in the market today driving modernization of business processes and workflows.



A cloud-based platform, ServiceNow has multiple product lines catering to specific functional domains within an enterprise such as IT Service Management, Business Process Management, Operations Management, Service Desk Management, HR Services and much more.

SA Technologies understands the scope and flexibility of the ServiceNow platform that rise above traditional toolsets, allowing truly integrated processes across the modern enterprise. SAT engages with Onsite Business Leaders and Decision-makers by offering **ready-accessible Centers of Excellence, Onsite, Hybrid and Remote Project Teams** to support business essential IT investments.

Key Highlights of our ServiceNow offerings

Accelerated Development	Express Customizations	ServiceNow Support
<ul style="list-style-type: none"> • Quickened Pace of App Dev • Agile driven Accelerators • NOW® Platform Compatible • Automation of Manual Tasks • Client Service Portals • Device-Agnostic Global Access • Industry-best Accelerators • Extensive Knowledge Catalogs • ITSM, ITOM and ITBM Implements 	<ul style="list-style-type: none"> • Fit-Gap Custom Apps • Phased or Staggered Transforms • Planned Portfolio Management • Automated Workflows • Seamless Integrations • Silo-to-Service Implementation • Manage Onboarding • Self-Service Delivery Infra • Dashboards & Chatbots • Mobile Integrations 	<ul style="list-style-type: none"> • On-demand or Ticketed Support • Service Desk Assistance • App Upgrades • Patches and Integrations • Functionality Enhancements • Virtual, Hybrid or Collaborative Teams • Service Catalog Administration • T&M or Fixed-Bid Projects • Retainer Teams
<p>SAT actively leverages the ServiceNow PaaS portfolio to help enterprises boost their IT Services Delivery, gain higher performance visibility and experience measurable business revenue growth.</p>		

SAT's ServiceNow Capabilities

Services Portfolio

- ❖ Assessment & Fit-Gap
- ❖ Strategy & Roadmap
- ❖ Implementation
- ❖ Customizations & Integrations
- ❖ Custom App Development on NOW®
- ❖ Maintenance & Upgrade Support
- ❖ Service Desk Administration
- ❖ Service Catalog Management
- ❖ ServiceNow Turnkey Project Teams
- ❖ On-Demand ServiceNow Experts

Solutions Portfolio

❖ IT Service Management

- Incident
- Change
- Asset
- ServiceNow Express
- Knowledge

❖ IT Operations Management

- Discovery
- Service Mapping
- Event Management,
- Orchestration
- Cloud Management

❖ IT Business Management

- Portfolio Management
- Demand
- Resource
- Financial
- Performance Analytics

❖ HR Service Management

- Onboarding
- Case and Knowledge
- Employee Service Center

❖ Application Development

❖ Security

With **over 550+ consultants** worldwide, we have extensive experience in handling end-to-end client engagement projects. We have delivered measurable business value to many Fortune-ranked and SMB clients worldwide. Our ServiceNow teams are helping clients automate and modernize their processes to accelerate their future-readiness.

Visit us at www.satechglobal.com to know more.

For more information, contact us at

info@satechglobal.com

Americas: California, Florida, South Carolina, Canada

India: Pune, Bangalore and Hyderabad

About Us

SAT is a global technology & management consulting company serving clients in USA and globally. Our business is to consult, build and implement software that's drives and thrives the business of our customers.

Our Core Values

- Be a trusted long term partner for our customer
- Win as a team
- Show Integrity and Responsibility in everything we do
- Uphold Quality over all else